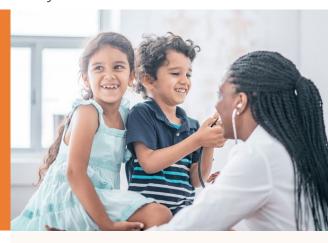**MicroHealth**

LEVERAGING ANALYTICS TO INFORM DECISION-MAKING FOR THE UNIFORMED SERVICES FAMILY HEALTH PLAN (USFHP)

Revitalizing data infrastructure and advanced data analytics

MicroHealth manages the integrated data platform for USFHP's goal of delivering high-quality, cost-effective coverage to military families and retirees. MicroHealth facilitates operational efficiency through data-driven insights. The USFHP program required a business intelligence ecosystem to improve point-of-service care, effectiveness, and accessibility.

USFHP SNAPSHOT

- Sponsored by the Department of Defense (DOD)
- Provides comprehensive healthcare coverage to TRICARE beneficiaries under the Prime options
- 150,000+ active duty, activated and Reserve National Guard, and retired service members and their families receive care from six independent healthcare providers spread across the US

OUR WORK IN ACTION

MicroHealth's data integration expertise is helping revitalize USFHP's infrastructure, empowering advanced analytics and informed decision-making. This transformation is pivotal for **seamless care management and program administration, connecting diverse data sources to drive utilization review, quality monitoring, and population management.**

MicroHealth's work is transforming the program's data infrastructure and analytics capabilities, prioritizing security and compliance. The modernized, integrated data environment hosted on AWS GovCloud supports key administrative and clinical operations for USFHP members.

THE WHAT

- Hosting, operating, and maintaining of USFHP Data Portal
- Modernizing and enhancing data services tools and reporting
- Providing enrollment, data processing and reporting services on 500,000+ claims for 150K+ beneficiaries
- Tier 3 Support

THE WHY

- Deliver impartial operational and clinical analytics
- Integrated data from multiple source systems into a unified data warehouse
- Maintain data quality and governance standards
- Data-driven strategic planning and program evaluation

MicroHealth
www.microhealthllc.com

v2-2024