# Managing property info management systems

MicroHealth provides comprehensive support services for the **operation and maintenance of the Facilities Information Management System** (FIMS) and Condition Assessment Information System (CAIS) at DOE.

This includes application software support, FIMS/CAIS hotline support, infrastructure support services, maintenance of FIMS and CAIS informational websites, compliance with Federal Real Property Council reporting requirements, year-end data analysis, and FIMS data validation.

# Let's do more, together.

**MicroHealth**

# Information Mgmt @ the DOE

**PROGRAM MANAGEMENT  |  SECURITY  |  REPORTING**

## DOE SYSTEMS SNAPSHOT

- These systems are crucial for managing DOE's property assets, and their continued operation is reliant on support for system software and supporting hardware

## THE WHAT

- Maintain the FIMS/CAIS hardware and software infrastructure that supports both applications in the AWS Cloud
- Includes FIMS/CAIS hotline support
- Develop and maintain content for both the FIMS and CAIS informational websites
- Participate in 8 data validation site visits
- Facilitate committee and board meetings

## THE WHY

- Improved data quality, accuracy, and completeness leading to better decision-making and management of property
- More efficient and effective operations of the FIMS and CAIS applications, compliance with DOE cybersecurity procedures, and reporting

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