Overview

MicroHealth provides customers with the right information to promote better decision-making to improve our Nation’s health and wellness. We harness the combined knowledge and expertise from our seasoned team of health professionals, researchers, informaticists and technologists who specialize in health information management and technology. We are a Center for Veteran Enterprises (CVE) Service Disabled Veteran Owned Small Business (SDVOSB) and Small Business Administration 8(a) firm with process maturity appraised at CMMI-DEV Level 3, CMMI-SVC Level 3, and certified in ISO 20000-1:2011 and ISO 9001:2015. Recognized for our commitment to uncompromised service quality, MicroHealth is a two-time American Business Stevie and two-time International Business Stevie Award winner. We also are named one of Inc. Best Workplaces in 2017 and a two-time Inc. 5000 Fastest Growing Company.

Mission

We empower health organizations with information through health research, health information technology and health information management. Using this knowledge, our customers make better decisions that improve outcomes for patients, providers, public health and payers.

Vision

Change the face of healthcare by democratizing health information to achieve better quality of health, equitable access to healthcare and more affordable care for all.

Core Capabilities

◊ Health Analytics, Research and Informatics
◊ Requirements, Systems Engineering and Software Development
◊ Health Strategy, Policy and Planning
◊ Program Management and Technical Assistance
◊ System Integration, Implementation and Training
◊ Independent Verification & Validation (IV&V) and Testing
◊ Human Factors, Industrial and Process Engineering

Why MicroHealth?

◊ We empower PEOPLE with the information to make better decisions
◊ We provide VALUE to patients, providers, public health and payers
◊ We deliver INNOVATION that improves patient outcomes
COMMERCIAL EXPERIENCE

AMC Health Care
Provided CIO leadership to a team of software engineers, hardware engineers, customer support and logistics teams to help produce leading tele-health technology for Remote Patient Monitoring.

Cyfluent
Micro-Health offered clinical, market business analysis and development to improve market capture. Meaningful Use compliance, and clinical workflow. Micro-Health also improved Cyfluent’s capability (Protomed) with complete process management that serves as one of 40 clearing houses for CMS.

3M
We offered human factors engineering support to help design an automated transcription system complimentary to the clinical workflow that reduced the need for manual typing. Micro-Health also provides subject matter expertise supporting the transcription & dictation workflow by optimizing processes, training users and providing functional support for 3M’s automated transcription system improving transcription speed and clinical note availability.

Harris CareFX
Micro-Health provided software development of a patient and provider portal and integrated multiple systems into a single view. We continue to provide Human Factors Engineering.

UMeD
We customized our Clinical Case Management System and integrated it with our Customer Relationship Management (CRM) system to optimize the functionality, performance, and interoperability for our customer’s EHR system.

FEDERAL EXPERIENCE

Veterans Affairs

Customer Satisfaction Management - We provided subject matter expertise to understand the impact of process, product enhancements and deployments on current and future operations and delivery settings.
Vista Teratogenic Drugs - Provide software engineering, and documentation support to develop a pharmaceutical module in Vista and CPRS for clinical decision support to check drug interactions with pregnancy.
Veterans Relationship Management (VRM) - We offered software engineering and architectural design for Microsoft Dynamics CRM and integration using IBM WebSphere for the VRM project to help the VA provide better Government relationship-management services between VA and their patients.
Vista Evolution Workgroup Coordinators - Provide project coordination support for Vista Evolution to help manage and integrate stakeholders and track projects using ProPATH and PMMAS to ultimately deliver the next generation Electronic Health Care Record for the Veterans Affairs.
3M ICD-10 Training Support (3M ICD-10 Training) - Offer ICD 10 training and transition support with our partner 3M to help AMEDD and VA transition to ICD10.
Enterprise Testing Service Support Services (ETSSS) - We provide Testing and Evaluations Services along with Database Administration to a suite VA Health Information Systems that ensures software meets VA objectives.
Veterans Business Administration Performance Testing - Offer Client-Server, VBA Web-based, Batch, Chapter 33, VACERT and VRM/CRM Testing.
Vista Evolution Strategic Planning Clinical Decision Support (CDS) Sharing Planning and Analysis - Perform multifaceted environmental scan of CDS sharing and migration strategies in support of the VE program.
Health Information Sharing (HIS) Professional and Technical Services - Provide interoperability subject matter expertise, engineering and project management for DoDAF interagency electronic health records.
Product Support-Health Tier 3 Sustainment Support: Administrative - Perform Requirements analysis, technical support, system engineering, cybersecurity, help desk support and subject matter expertise to sustain and maintain HPS Admin Applications.
Defense Health Agency (DHA)

AHLTA Theater Development & Sustainment - Developed a portable electronic health record system for the DoD, to better communicate in low to no communication environments (AHLTA Theater)
Blood Transfusion Support Services and HCLL License Renewal Support - We implement, train and resolve defects for the DoD’s Enterprise Blood Management System resulting in safer, more reliable blood donor management.
Healthcare Artifact and Image Management Solution (HAIMS) - Cardiovascular Engineering for HAIMS, the VA’s clinical document management system helping complete a longitudinal view of the patient’s record along with capacity testing for HAIMS.
Defense Health Agency Prescribing - Provide software engineering support that permits network providers to prescribe medication in their system to be filled at a Military Medical Treatment Facility through DoD’s electronic health record.
Defense Health Systems Support Code Maintenance Project (DHSS) - Software Development, Testing and Business Analysis for TED & PEPR to help prevent payment for duplicate, fraudulent or erroneous claims, shorten billing cycles, predict claims cost and workload data and report healthcare expenses.
Enterprise Management Section Operations and Sustainment Services to the Defense Health Agency, Health Information Technology (EMSO&S DHA HIT) - Technical operations and sustainment support to include full operations, management, sustainment and administration of all enterprise servers, applications, network and resources for Military Training Facilities originating from the Army, Navy, and Air Force medical.
Interagency Comprehensive Plan for Care Coordination Support (ICPCSS) - We develop, integrate, train and help manage Interagency Comprehensive Plan for Care Coordination Support (ICPCSS) to provide case management and coordination capabilities between the DoD and Veterans Affairs to improve continuity of care.
Defense Health Agency Service Treatment Record Processing Operations Reporting Tracking Solution (DHA SPORTS) - We integrate data from HAIMS, JDES, MEMEB & ICPCSS systems to provide data on complete service treatment record sharing with the VA through a content management system.
Defense Medical Information Exchange (DMIX) - Integrate data from disparate systems by developing adapters for intra and inter agency health data sharing for DMIX.
Defense Health Agency Health Information Technology (DHA HIT) - Provided Healthcare IT Executive Support, IT Human Capital Program Management Support, Special Interest Item Program Management Support, IT Portfolio Financial Analyst/Program Management Support, and IT Portfolio Management Analyst.

Program Executive Office, Defense Health Management Systems (PEO DHMS)

DTC-DTE SME Support and Testing Infrastructure Management Services - MicroHealth supports PEO DHMS Testing infrastructure to deploy and manage data center infrastructure to test legacy and future health technology that better support readiness, quality of care, cost of care and population health.
Joint Operational Medicine Information System - Integrate components that provide complete clinical care documentation, medical supply and equipment tracking, patient movement visibility and health surveillance in Theater.

Army National Guard Office of Chief Surgeon

We provide Credential Specialists and Administrators for the National Guard using CCQAS that helps ensure health care providers are properly credentialed for the Military Health System.

Defense Manpower Data Center (DMDC)

Provide expert consultancy to DMDC for identity management, Beneficiary Engagement, and Benefits Eligibility to improve Military Health Integration & Support.

Air Force Medical Service (AFMS)

Provide training, clinical workflow support and technical support to improve the Air Force’s clinical information systems productivity and care communication.

Corporation for National and Community Service (CNCS)

Support the IT modernization of the CNCS grants management system, through the testing and evaluation of Salesforce development.

Walter Reed Army Institute of Research (WRAIR)

Provide Information Assurance services within the Information Management Division (IMD).

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